

Labs Integration with Health Gorilla

Labs integration with Health Gorilla enables clinical teams to order labs through 100s of lab vendors. Lab results can also be received electronically, and care teams are notified when they are available to view.

When the Health Gorilla Labs integration is configured, a Labs (beaker icon) Action button will be visible under the Patient's Profile. This is how a care team member will launch into Health Gorilla to Order Labs and view information about orders and results for a patient.

The screenshot shows the Health Gorilla interface for a patient named John Smith. The navigation menu on the left includes options like Home, My Tasks, My Calendar, My Patients, and Profiles. The 'Labs' icon, represented by a beaker, is highlighted with a red box. The main content area displays 'Care Plans' for John Smith, including a 'Patient Overview' section with a description of his condition (CHF) and a table of 'Active Goals'.

Goal Name	Type	Priority	Created by	Created Date
Eat more green foods	Nutrition	High	Angie Benoit	Nov 19, 2021
Improve Cardio	Exercise	High	Angie Benoit	Nov 19, 2021

Health Gorilla Sub-Menu

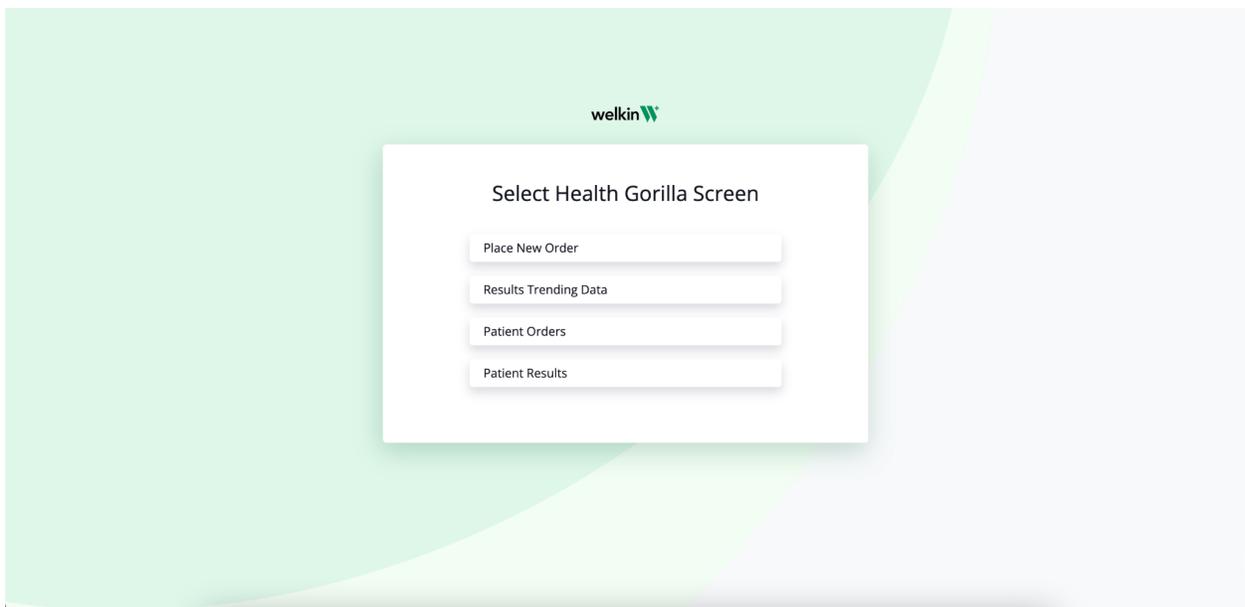
Using the Labs Action button, a menu of items will be presented with the actions that are supported.

Place New Order - Create a new lab order for the patient

Results Trending Data - View historical lab results in a graphical format

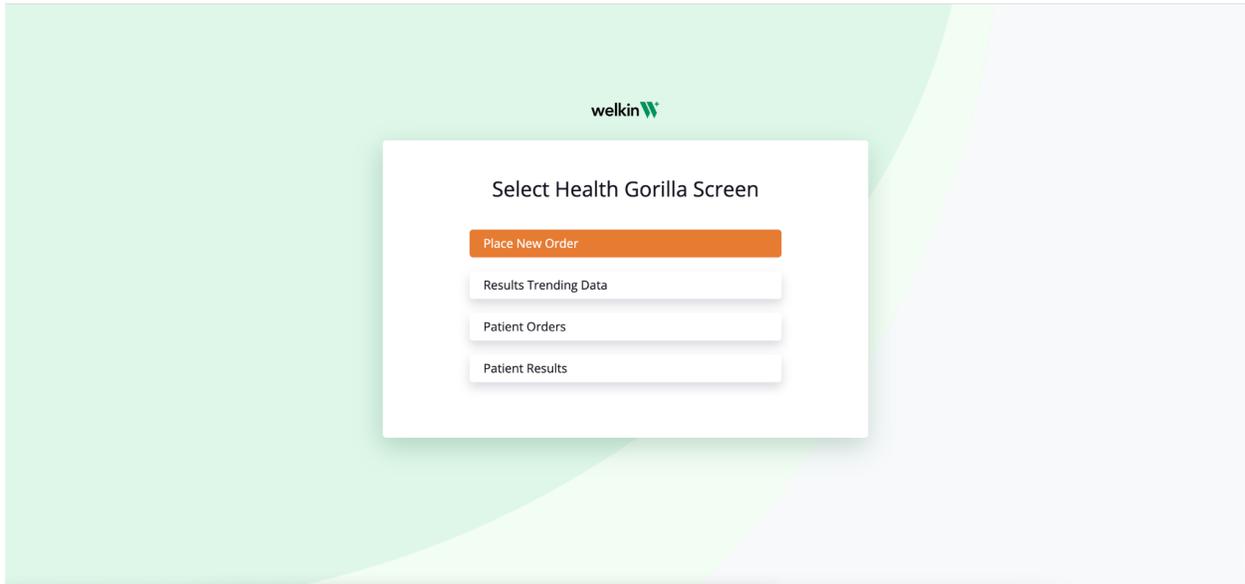
Patient Orders - View all lab orders that have been created for the patient

Patient Results - View all lab results that have been received for the patient



Ordering Labs

To order a new lab test, choose “Place New Order” from the menu. This will open the Diagnostics Order screen in Health Gorilla.



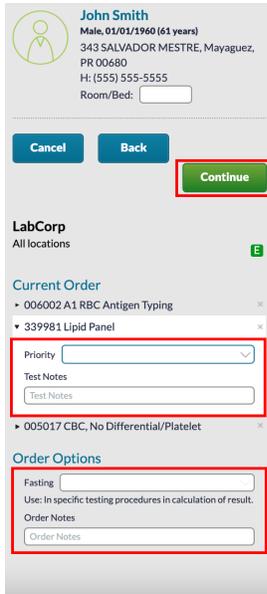
A list of Lab Vendors will be displayed to choose from. The green “E” next to the lab vendor name symbolizes that the lab vendor is electronically connected, meaning lab orders can be sent and received electronically for this vendor.

NOTE: For Lab Vendors that are not set up for electronic orders/results, you can still create orders and submit the Lab Order via Fax or send a paper copy via Patient or other means.

Select a vendor and click the green “Continue” button to move to the next step.

Choose all lab tests that are to be included in the order, by selecting the lab test name OR use “Quick Orders” to choose a group of lab tests that you have saved as a quick order. In this example, the “A1 RBC Antigen Typing” test and “Everyday Orders” Quick Order was selected. The “Everyday Orders” includes a Lipid Panel and CBC, resulting in an order with three lab tests.

For each order, the priority and notes can be added, but are not required. Notes and fasting instructions can also be added for the whole order. When all details have been added, click the green “Continue” button to move to the next step.



John Smith
Male, 01/01/1960 (61 years)
343 SALVADOR MESTRE, Mayaguez,
PR 00680
H: (555) 555-5555
Room/Bed:

LabCorp
All locations E

Current Order

- 006002 A1 RBC Antigen Typing
- ▼ 339981 Lipid Panel
 - Priority
 - Test Notes
- 005017 CBC, No Differential/Platelet

Order Options

Fasting
Use: In specific testing procedures in calculation of result.

Order Notes

Add further details and instructions you would like to include with the order. **You can also choose to move to the next step and bypass adding any information to this screen by clicking the green “Continue” button.**

- **Select Patient Diagnosis** - search by name or ICD-10 code to add one or more Diagnosis for the patient.
- **Ordering Physician** will default to the user logged in, or will show a list of providers that the user can order on behalf of.
- **Specimen for the Order Collected** - Check this if collected during time of visit and add date/time.
- **Schedule Future Orders** - create a schedule for future lab orders and labs that need to be repeated.
- **Bill To** will be pre-populated based on configuration preferences.
- **Save as Quick Order** - Create a new quick order that will be added to your quick orders lists.

The screenshot shows the 'New Order' form with the following details:

- Navigation:** PATIENT, VENDOR, TESTS, COMPLETE, SUBMIT
- Select Patient Diagnosis:** Search diagnosis dropdown with 'Chronic diastolic (congestive) heart failure (I50.32)' selected.
- Ordering Physician:** Template Doctor - 04843980
- Specimen for the Order Collected:**
- Schedule Future Order:**
 - First Date and Time Test to be Performed: [] []
 - Number or Times to Repeat Test: 1
 - Frequency: []
 - Submit Order: []
 - View/Modify Schedule on the Calendar
- Bill To:** Patient
- Save as Quick Order:** My New Quick Order
- Right Panel:**
 - John Smith:** Male, 03/01/1960 (61 years), 343 SALVADOR MESTRE, Mayaguez, PR 00680, H: (555) 555-5555, Room/Bed: []
 - Buttons:** Cancel, Back, Continue
 - LabCorp:** All locations
 - Current Order:**
 - 006002 A1 RBC Antigen Typing
 - 339981 Lipid Panel
 - 005017 CBC, No Differential/Platelet
 - Order Options:** Fasting: [], Use: In specific testing procedures in calculation of result.
 - Order Notes:** []
 - Add Attachments:** []

Once all details have been entered, Click green “Continue” to move to the next step in the ordering process.

In the final step of ordering, a Lab Requisition form will be presented. This allows you to review for correctness. The selected Lab Vendor is electronically connected. To submit the lab order, click the green “Submit” button. You can also choose to Print the form, if you would like a paper copy to give to the Patient or you can choose to Fax the form. (Faxing will require a fax number set up with Health Gorilla)

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New Order PATIENT VENDOR TESTS COMPLETE **SUBMIT**

LabCorp™
COR EDI
Health Gorilla™
COR EDI Health Gorilla™

Account #: 04843980
Req/Control #: 6418

Client / Ordering Site Information: Account Name: Welkin Health Address 1: 548 Market St Address 2: PMB 7537 City State Zip: San Francisco CA 94104 Phone: (925) 567-4635	Physician Information: Ordering Physician: Doctor, Template Physician Degree: M.D. NPI: TEMPLATE-52
---	---

Patient Information: Patient Name: Smith, John Gender: Male Date of Birth: 01/01/1960 Patient Address: 343 SALVADOR MESTRE City State Zip: Mayaguez PR 00680	Patient ID: 2213067-da68-46d6-9929-66d8665c26d4 Phone: (520) 555-5555 Alt Patient ID: 2213067-da68-46d6-9929-66d8665c26d4
--	---

ORDER CODE TESTS ORDERED (TOTAL: 3) 006002 A1 RBC Antigen Typing 339981 Lipid Panel	ORDER CODE TESTS ORDERED 005017 CBC, No Differential/Platelet
--	---

Clinical Information: _____
Additional Information: _____

Diagnostic Codes:
 ICD-9: _____
 ICD-10: _____

Bill Type: Patient

Responsible Party / Guarantor Information:
 RP Name: Smith, John
 RP Address: 343 SALVADOR MESTRE
 RP City State Zip: Mayaguez PR 00680
 RP Phone: +15205555555
 RP Relation to Pt: Self

Authorization - Please sign and Date
 I hereby authorize the release of medical information related to the services described herein and authorize payment directly to Laboratory Corporation of America. I agree to assume responsibility for payment of charges for laboratory services that are not covered by my healthcare insurer.

Patient Signature: _____ Date: _____
 Physician Signature: _____ Date: _____

Print Requisition Form
 Print Nearby Locations
 Fax Requisition Form to the Service Provider
 Skip Electronic Submission

If this order needs a prior authorization before it can be executed, please use the link below to start authorization process.

[Fill Pre-auth Request Form](#)

Please note that this order will be saved as a Draft once pre-authorization form is submitted.

Cancel Back eSign & Submit Submit

After the Lab Order has been created and submitted in Health Gorilla, a copy of the Lab Requisition form will be available in Welkin Documents within the patient’s profile, for future reference if needed.

View the document by clicking on the one you would like to view.

Documents

1 - 3 of 3 < >

Upload Date	Upload By	Document Type	# Of Files
Nov 19, 2021 10:15 AM	API_CLIENT:VPOSKZBSBPFN	Lab Order	1
Sep 3, 2021 2:37 PM	API_CLIENT:VPOSKZBSBPFN	Lab Order	1
Sep 3, 2021 11:15 AM	API_CLIENT:VPOSKZBSBPFN	Lab Order	1

Update Document

Lab Order

Upload File Lab_Order_active_2021_11_19_15_12.pdf

dtf-notes

Type a text

Update Delete

John Smith Order to LabCorp 11/19/2021 Page 1 of 1

LabCorp
COR EDI
Health Gorilla™

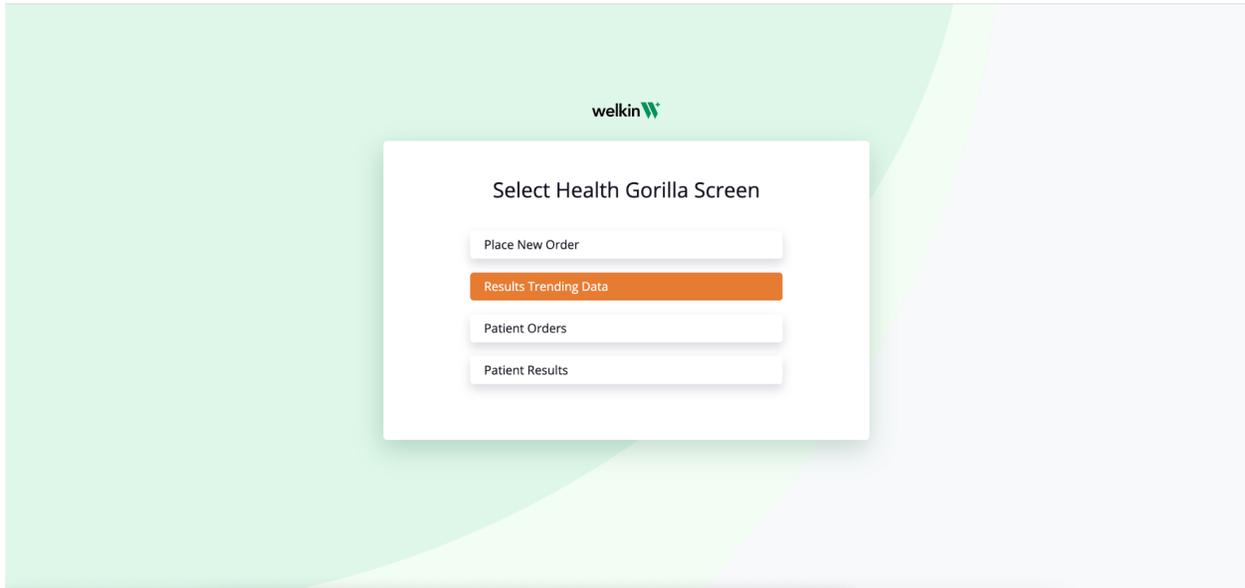
LabCorp™
COR EDI Health Gorilla™

Account #: 04843990
Req/Control #: 6418

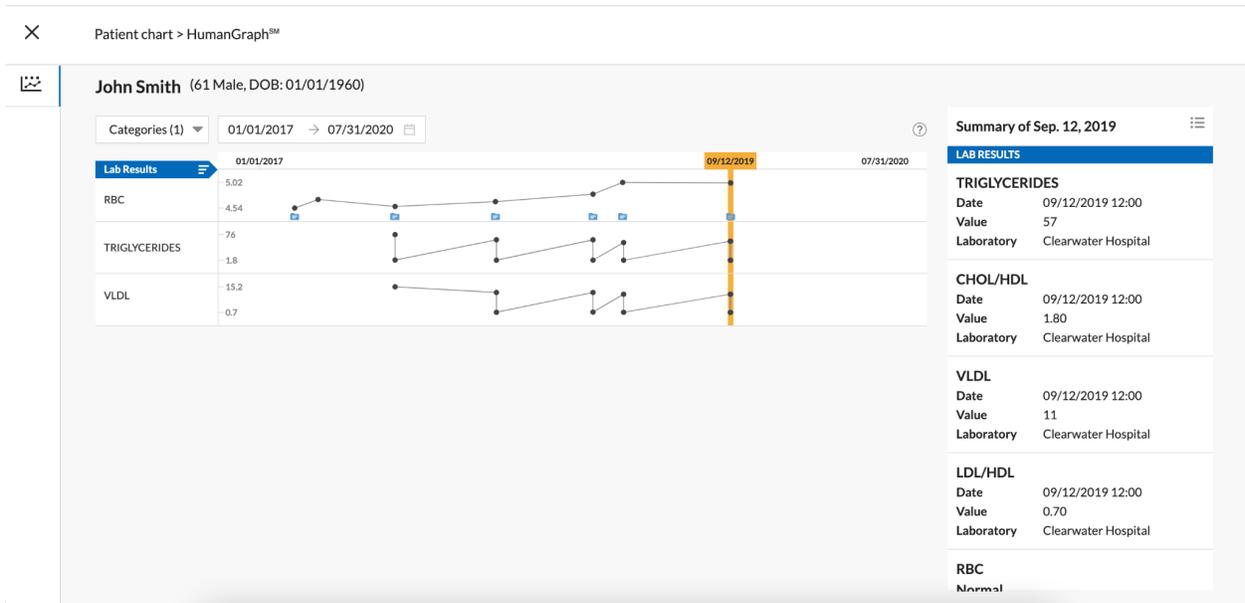
Client / Ordering Site Information:		Physician Information:	
Account Name: Welkin Health Address 1: 548 Market St Address 2: PMB 7357 City/State/Zip: San Francisco CA 94104 Phone: (925) 567-4435		Ordering Physician: Doctor, Template Physician Degree: M.D. NPI: TEMPLATE-52	
Patient Information:		Patient Information:	
Patient Name: Smith, John Gender: Male Date of Birth: 01/01/1960 Patient Address: 343 SALVADOR MESTRE City, State, Zip: Maysaguez, PR, 00680		Patient ID: 22130b7-d68-460d-9929-80c860dc28d Phone: 555 555-5555 Alt Patient ID: 22130b7-d68-460d-9929-80c860dc28d	
ORDER CODE	TESTS ORDERED (TOTAL: 3)	ORDER CODE	TESTS ORDERED
006502	AT RBC Arigen Typing	005017	CBC, No Differential/Platelet
339981	Lipid Panel		
Clinical Information:		Additional Information:	
I90.32			
Diagnosis Codes:			
Bill Type: Patient			
Responsible Party / Guarantor Information:			
RP Name: Smith, John RP Address: 343 SALVADOR MESTRE RP City, State, Zip: Maysaguez, PR, 00680 RP Phone: +15555555555 RP Relation to Pt: Self			

View Trending Data

The Results Trending Data menu item will show you a graphical view of the lab results for the patient.

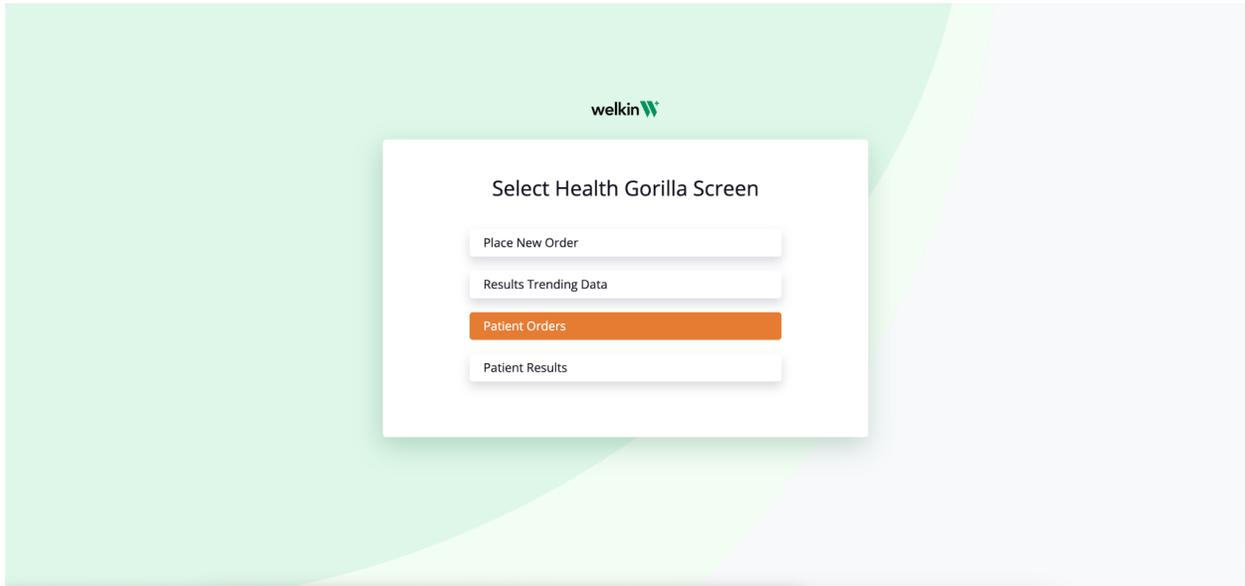


Each test result will display on the graph and allow you to choose a date to view the detailed results.



View Patient Orders

The Patient Orders menu option will allow you to view all orders that have been placed for the patient.



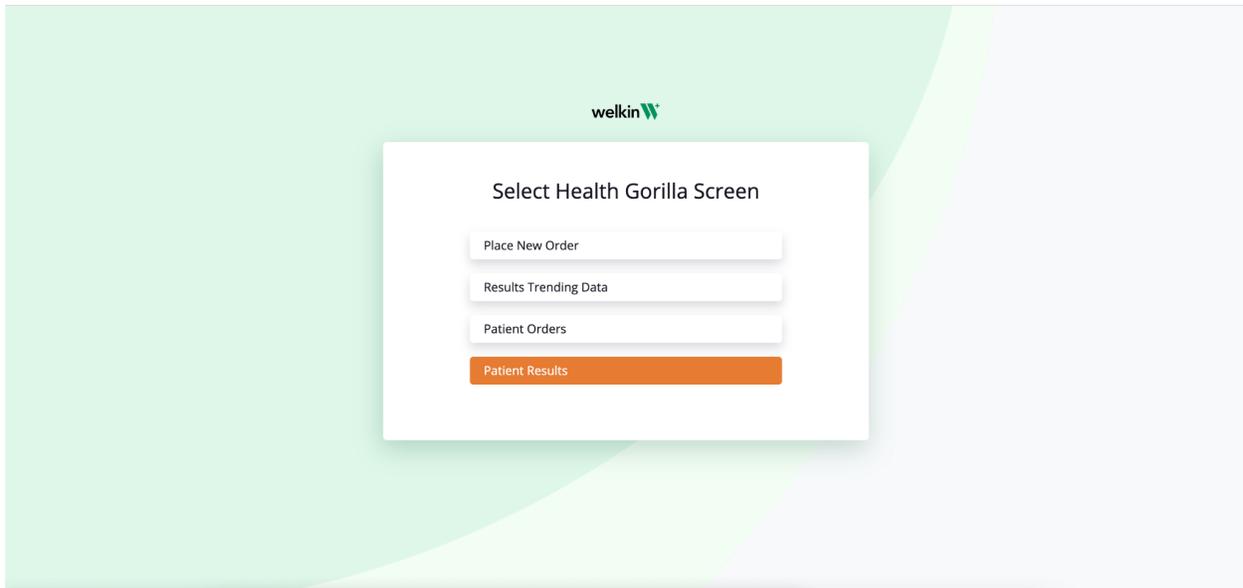
This provides a chronological view of all orders that have been placed for this patient via Health Gorilla. There are many actions that can be performed on the order from here. The most common would be “Change” or “Reorder”, which would create a new lab order for this patient. Any documentation that is completed for the order in Health Gorilla will be saved in Health Gorilla. It does not get saved in Welkin.

The screenshot displays the 'Patient Chart' interface for John Smith, Male, 01/01/1960 (61 years). The interface includes a search bar, a navigation menu on the left, and a main content area with several sections:

- Order Summary:**
 - Provider Name: LabCorp
 - Status: Sent
 - Order Placed: Electronically
 - Destination: Patient Service Center
 - Bill To: Patient
 - Submitted: By Angela Benoit (Welkin Health), 11/19/2021 10:14 AM
- Referring Doctor:**
 - Template Doctor: M.D.
 - 548 Market St, PMB 75357, San Francisco, CA 94104
 - W: (925) 567-4435
 - Client #: Undefined
- Payer:**
 - Bill To: Patient
- Guarantor:**
 - Name: John Smith
 - Relationship: Self
 - 343 SALVADOR MESTRE
 - Mayaguez PR 00680
 - H: +15555555555
- Diagnoses:**
 - I50.32 Chronic diastolic (congestive) heart failure
- Tests / Procedures / Services:**
 - 006002 A1 RBC Antigen Typing
 - 339981 Lipid Panel
 - 005017 CBC, No Differential/Platelet

View Patient Results

The Patient Results menu will show all Lab Results received for the patient via Health Gorilla.



A chronological list of Lab Results for the patient will be displayed in Health Gorilla Labs/Diagnostics.

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Patient Chart Find Search for patient by name, DOB or provider by name, specialty, location Search

John Smith, Male, 01/01/1960 (61 years)

[New Order](#)
[New Referral](#)
[Upload Document](#)
[New Encounter](#)
[Send Message](#)
[Patient Access](#)
[Export C-CDAs](#)
[Import C-CDAs](#)
[FHIS](#)

[Filter](#)
[Forward](#)
[Sign](#)
[Lock](#)
[Print](#)
[PDF](#)
[Box](#)
[Delete](#)
[Refresh](#)
[Unread](#)
[Follow Up](#)
[Share](#)
[Event Log](#)

Source: LabCorp **Result Received:** 11/19/2021 10:36 AM
Total Abnormal Results: 0 **Result Modified:** 11/19/2021 10:36 AM
Referring Doctor: Template Doctor, M.D. **Status:** Final

Attachments Preview

John Smith Clearwater Hospital Result 09/12/2019

PATIENT INFORMATION: **John Smith** **STATUS: Final** **ORDERING PHYSICIAN: Template Doctor, M.D.**

DOB: 01/01/1960 **Source:** Clearwater Hospital
Gender: Male **Age:** 59 **Time Reported:** 09/12/2019 06:21 AM **Phone (M):** (925) 567-4435
Patient ID: 383397 **Received:** 09/12/2019 06:21 AM **548 Market St**
Accession Number: 374209601170336650053 **PMB 73357**
San Francisco, CA 94104

Test	In Range	Out Of Range	Reference Range	Lab
LIPID PANEL Collected: 09/12/2019 06:21 AM Reported: 09/12/2019 06:21 AM				
CHOLESTEROL		167		
TRIGLYCERIDES		57		
HDL		52		
VLDL		11		
LDL		66		
LDL/HDL		0.70		
CHOL/HDL		1.80		
VITAMIN D (CALCIFEROL) Collected: 09/12/2019 06:21 AM Reported: 09/12/2019 06:21 AM				
VITAMIN D (CALCIFEROL)		36.49		
CMP Collected: 09/12/2019 06:21 AM Reported: 09/12/2019 06:21 AM				
GLUC		88		
BUN		13		
CREAT		0.7		
SODIUM		142		
POTASSIUM		3.6		
CHLORIDE		103		
CO2		27.6		
AMMONIUM GAP		17		
CALCIUM		9.1		
TOTAL PROTEIN		7.6		
ALBUMIN		5.1		
AST (SGOT)		29		
ALT (SGPT)		17		
ALP		71		
T.BILI		1.33		
GLOB		2.5		
LD		80		
PLASMA ETHER		163		

The result will also be uploaded to Welkin in the Documents for the Patient. Choose the Lab Result you would like view by clicking on it in the list.

Documents

DocuSign Create Document

1 - 4 of 4 < >

Upload Date	Upload By	Document Type	# Of Files
Nov 19, 2021 10:37 AM	API_CLIENT:VPOSKZBSBPFN	Lab Result	1
Nov 19, 2021 10:15 AM	API_CLIENT:VPOSKZBSBPFN	Lab Order	1
Sep 3, 2021 2:37 PM	API_CLIENT:VPOSKZBSBPFN	Lab Order	1
Sep 3, 2021 11:15 AM	API_CLIENT:VPOSKZBSBPFN	Lab Order	1

Update Document

Lab Result

Upload File Lab_Result_final_2021_11_19_15_37_46.pdf x

dtf-notes

Type a text

Update Delete

PATIENT INFORMATION:
John Smith
 DOB: 01/01/1960
 Gender: Male Age: 59
 Patient ID: 383387

ORDERING PHYSICIAN:
Template Doctor, M.D.
 Source: Clearwater Hospital
 Time Reported: 09/12/2019 08:21 AM Phone (W): (925) 567-4425
 Received: 09/12/2019 08:21 AM 848 Market St
 Accession Number: 374299601175138452653 PAB 73357
 Number: 940 San Francisco, CA, 94104

Test	In Range	Out Of Range	Reference Range	Lab
LPID PANEL Collected: 09/12/2019 08:21 AM Reported: 09/12/2019 08:21 AM				
CHOLESTEROL		167		
TRIGLYCERIDES		57		
HDL		92		
VLDL		11		
LDL		64		
LDL/HDL		0.70		
CHOL/HDL		1.80		
VITAMIN D (CALCIFEROL) Collected: 09/12/2019 08:21 AM Reported: 09/12/2019 08:21 AM				
VITAMIN D (CALCIFEROL)		38.49		
CMP Collected: 09/12/2019 08:21 AM Reported: 09/12/2019 08:21 AM				
GLUC		88		
BUN		13		
CREAT		0.7		
SODIUM		142		
POTASSIUM		3.8		
CHLORIDE		101		
CO2		27.6		
ANION GAP		17		
CALCIUM		9.1		
TOTAL PROTEIN		7.6		
ALBUMIN		5.1		
AST (SGOT)		29		
ALT (SGPT)		17		
ALP		71		
T.BILI		1.39		
GLOB		2.5		
LD		303		
CHOLESTEROL		167		
URIC ACID		4.5		
AG		2.0		
eGFR NON AFRICAN AMERICA		84.0		
eGFR AFRICAN AMERICAN		101		
PROTEIN (OTHER SOURCE SPOT) Collected: 09/12/2019 08:21 AM Reported: 09/12/2019 08:21 AM				
TOTAL PROTEIN (SPOT URINE)		7		
TSH THYROID STIM HORMONE Collected: 09/12/2019 08:21 AM Reported: 09/12/2019 08:21 AM				
TSH		3.780		

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In addition to receiving the lab result PDF as a document in Welkin, a Task and Task Notification will be created to make the care team members aware of the lab result being available for the patient.

The screenshot shows the Welkin interface for a patient named John Smith. The 'Documents' panel lists several uploads, and the 'Notification' panel shows a task notification for 'Lab Results Available'.

Upload Date	Upload By
Nov 19, 2021 10:37 AM	API_CLIENT:VPOSKZBSBPFN
Nov 19, 2021 10:15 AM	API_CLIENT:VPOSKZBSBPFN
Sep 3, 2021 2:37 PM	API_CLIENT:VPOSKZBSBPFN
Sep 3, 2021 11:15 AM	API_CLIENT:VPOSKZBSBPFN

Notification	Time
API_CLIENT:VPOSKZBSBPFN User Task "Lab Results Available" was created	10:37 am
Angie Benoit User Task "Lab Results Available" was updated	4:45 pm
Angie Benoit User Task "Lab Results Available" was updated	10:13 am
Angie Benoit User Task "Lab Results Available" was updated	10:13 am
Angie Benoit User Task "Lab Results Available" was updated	2:39 pm

A Task for the Primary contact for the patient is created and the whole Care Team is notified of the Task for Lab Result.

The screenshot shows the 'My Tasks' panel with a table of tasks and a detailed view of a 'Lab Results Available' task.

Task	Patient Name	Priority	Due Date	Assignee	Created By
Lab Results Available	John Smith	High	Nov 19, 2021	Angie Benoit	API_CLIENT:VPOSKZBSBPFN
Lab Results Available	Betty Boo	High	Sep 3, 2021	Angie Benoit	API_CLIENT:VPOSKZBSBPFN
Lab Results Available	Roger Rabbit	High	Jul 16, 2021	Angie Benoit	API_CLIENT:VPOSKZBSBPFN

Lab Results Available Task Details:

- Status: To Do
- Description: Please review lab results for patient. They can be viewed from the Patient's Document list.
- Patient: John Smith
- Assignee name: Angie Benoit
- Due Day: 11/19/2021
- Priority: High

Additional Note

When a clinician launches into Health Gorilla from Welkin for the first time, they will be presented with a Terms of Use agreement. This is a one time step, once the agreement is accepted, you will not see this again and can proceed to use Health Gorilla to place your Lab Orders.

